

Price Component	Prices from 1 November 2024 (incl GST)
<b>Residential Customers:</b>	
Daily supply charge	\$0.39 per day
Usage charge	\$10.630 per cubic metre

## GAS SERVICE FEES

Gas Service Fees	Prices from 1 August 2016 (incl GST)
<b>Special Meter Reading</b> Recovers the fee charged by the meter reader to attend a property to carry out a special meter reading.	\$18.00
<b>Booked Meter Read Fee</b> Recovers the fee charged by the meter reader to carry out a meter reading at a specified date and time, am or pm.	\$18.00
<b>Meter Retake and Test Fee</b> Recovers the fee charged by the meter reader for removing a meter and testing it in a laboratory. This fee is refundable to the customer if the meter is found to be faulty	\$105.00
<b>Meter Removal Fee</b> Recovers the fee charged by the network operator for the removal of a gas meter at the request of customer.	\$105.00

## DISCONNECTION FEES

Disconnection Fees	Prices from 1 August 2016 (incl GST)
<b>Standard Disconnection</b> Recovers the fee charged by the gas fitter to attend a property to disconnect the gas supply by means of inserting a disc into the meter to obstruct the flow of gas.	\$115.50
<b>Standard Reconnection</b> Recovers the fee charged by the gas fitter to attend a property to remove the disc from the meter to restore gas supply.	\$115.50
<b>Remove Regulator</b> Recovers the fee charged by the gas fitter to attend a property to disconnect the gas supply by means of regulator removal.	\$115.50
<b>Reinstall Regulator</b> Recovers the fee charged by the gas fitter to attend a property to reinstall the regulator and reconnect gas supply.	\$115.50
<b>Disconnect Service in Street</b> Recovers the fee charged by the gas fitter when disconnection of supply can only be achieved by disconnecting the service pipe in the street.	\$500.00
<b>Reconnect Service in Street</b> Recovers the fee charged by the gas fitter to attend a property to reconnect the gas supply, previously disconnected in the street.	\$500.00

## NEW CONNECTION TO THE NETWORK FEES

New Connection to the Network Fees	Prices from 1 August 2016 (incl GST)
<b>New Connections where a gas meter is not at property</b>	Fees will apply to connect the property to the gas service line for the first time. As customers' individual circumstances will vary; a quotation will be provided to advise you of connection fees.